

COMPLAINT

o Father Christmas,
Santa's Grotto,
The North Pole,
o NP1 1FC.

Dear Lapland Complaints Forum,

I am writing to you with regards to the poor treatment and lack of hospitality I have received over the festive period. I have carried out this job for a significant period of time and I hope you appreciate how passionate, serious and dedicated I am to my job as Father Christmas.

Firstly, I would like to express my thoughts on how utterly disgusted I was at the refreshments that were on offer during this festive period throughout all Worldwide households. Overall, the mince pies were dry, crusty and generally distasteful. The beverages were of a poor quality; no sherry, brandy or milk - generally water or watered-down cordial. I feel that I deserve better quality goods.

In addition to my previous point, I felt that this year, I was not presented with capable and adequately-trained reindeer. Three out of the nine were overall, poorly behaved! Dasher lived up to his name and felt the need to run ahead of all the rest, leaving my reins completely in a twist. This made it particularly tricky to steer above and around the housing estates and I found myself considerably 'off-schedule' compared to previous years! I think that you should seriously contemplate a more rigorous training programme for all antler-clad navigators next year, as this will make for a more efficient and smoother service in 2019.

Finally, I wish to make it clear that I could add numerous points onto this formal letter of complaint, however I am trusting that you will take a long hard look at all aspects of the Christmas services as it is clearly in need of a major update. Should I feel next year that the services have not sufficiently improved, you should expect to receive my swift resignation as Father Christmas.

Yours Sincerely,

Father Christmas.